

GUARANTEE Covid-19

This guarantee complements and extends the cancellation conditions existing and communicated in the reservation confirmation. With this new guarantee, the client can cancel free of charge up to 72 hours before arrival when at least one of these 5 cases or situations are fulfilled:

- Restrictions on mobility related to the Covid-19 that do not allow customers to reach the campsite.
- The client's country closes borders and / or city of residence is confined.
- The receiving country closes borders (in this case Spain).
- Impossibility of enjoying the stay in case that the campsite is closed.
- The reservation holder or a member of the stay has the virus. Also the 1st grade relatives (in any case the relevant justification will be required).

